

# ENGINE WARRANTY REGISTRATION & ACTIVATION FORM

## North West Engine Services Ltd

### IMPORTANT NOTICE – WARRANTY ACTIVATION

This Engine Warranty Registration & Activation Form must be completed in full and returned to North West Engine Services Ltd within 14 days (2 weeks) of the customer receiving the engine.

The warranty does not activate automatically.

Failure to:

- Complete and return this form within 14 days of receipt of the engine, and/or
- Carry out all mandatory checks, inspections, and part replacements listed in this form, and/or
- Provide the required documentary and video evidence

will result in the engine warranty being VOID with no entitlement to repair, replacement, or refund.

Submission of this form confirms acceptance of all warranty terms and conditions.

#### 1. Customer Details

Full Name: .....

Address: .....

Phone Number: .....

Email Address: .....

#### 2. Vehicle Details

Make & Model: .....

Registration Number: .....

VIN / Chassis Number: .....

Mileage at Time of Installation (video required): .....

Date of Installation: .....

Was the engine fitted by a professional mechanic?

Yes  No

If yes:

Garage Name: .....

Garage Contact Number: .....

#### 3. Engine Supplied

Engine Type: .....

New / Reconditioned: .....

Invoice Number: .....

Date of Purchase: .....

#### 4. MANDATORY WARRANTY ACTIVATION CHECKLIST

All items below MUST be completed and evidenced.

Failure to comply with any requirement will void the warranty.

##### 4.1 Installation & Initial Service Requirements

Please tick to confirm completion:

- Vehicle returned for inspection and oil & filter change within 1,000 miles of installation
- New engine oil fitted to manufacturer specification
- New oil, air and fuel filters fitted
- Cooling system flushed and refilled with correct coolant
- New spark plugs / glow plugs fitted (where applicable)
- New PCV / breather system components fitted
- New water pump and thermostat fitted

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- New turbocharger fitted including new oil feed and return pipes (if applicable)
- Injectors replaced or professionally tested with certificate supplied
- DPF professionally cleaned and certified (Euro 6 engines only)

### 4.2 Required Evidence (Must Be Supplied)

- Invoice(s) for all new parts fitted
- Installation invoice clearly showing vehicle registration
- Injector test certificates (if applicable)
- DPF cleaning certificate (if applicable)
- Video showing:
  - Vehicle registration
  - VIN / chassis number
  - Current mileage
- Diagnostic scan report confirming no stored faults at installation

### 5. Warranty Acknowledgement & Declaration

By signing below, I confirm that:

- All mandatory installation checks and requirements have been completed
- All supporting documentation and evidence has been supplied
- I understand the warranty does not activate unless this form is accepted by North West Engine Services Ltd

I further confirm that I have read, understood, and agree to the Warranty Terms & Conditions, available via the QR code below or at: <https://northwestengineservices.co.uk/warranty-terms-conditions/>

I further understand and accept that:

- Warranty covers internal mechanical components only
- Labour, recovery, diagnostics, and consequential losses are not covered
- Warranty will be void immediately if:
  - The engine is stripped, dismantled, or tampered with prior to inspection
  - Required parts were not replaced at installation
  - Overheating, oil starvation, neglect, misuse, or external component failure is identified
  - The engine is inspected or repaired by a third party without written authorisation

North West Engine Services Ltd reserves the right to:

- Inspect the engine
- Request independent assessment
- Reject any warranty where conditions are not fully met

### Customer Declaration

I confirm that the information provided is true and accurate.

Customer Signature: .....

Date: .....

### Garage Declaration (If Applicable)

I confirm the engine was installed in accordance with the manufacturer's and supplier's requirements.

Garage Name: .....

Garage Signature: .....

Date: .....

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North West Engine Services Ltd

OFFICE USE ONLY – NWES

Date Form Received: .....

Warranty Activated:  Yes  No

Notes: .....



Warranty T&Cs